

California Utilities Emergency Association

A recognized utility resource since 1952



CONNECT
Utilities across
California



SUPPORT
Before, during and
after emergencies



STRENGTHEN
Prepare, response
and recovery

Mission & Vision

MISSION

Unite and support critical infrastructure utilities to prepare, mitigate, respond to, and recover from emergencies for members and their customers.

VISION

Be the most resilient and collaborative interdependent critical infrastructure utility network—supporting reliable service and rapid recovery in a continuously evolving environment.

Core Values

Collaboration

Share expertise and resources to increase capabilities across every utility.

Resilience

Adapt quickly and support community recovery as conditions evolve.

Customer Commitment

Help members protect the safety, reliability, and well-being of their customers.

Innovation

Continuously improve how utility emergencies are managed.

Integrity

Build trust through accountability and transparency.

Strategic Goals

01

Strengthen Governance & Resilience

Create structured planning and partnership frameworks.

02

Deliver Value & Build Trust

Provide tangible member services, training, and capacity-building tools.

03

Expand Partnerships

Strengthen state, local, and cross-sector coordination.

04

Grow Membership

Show clear, differentiated value to utilities of every size and sector.

A Cross-Sector Membership Network

A sample of CUEA members across California's utility landscape



The one association that spans every axis

CUEA's niche: every critical infrastructure sector, every ownership model, every scale

SIX CRITICAL INFRASTRUCTURE SECTORS

Electric	Gas	Water	Wastewater	Telecom	Petroleum pipeline
----------	-----	-------	------------	---------	--------------------

EVERY OWNERSHIP MODEL, EVERY SCALE

Investor-Owned (IOU)	Urban · large
Publicly Owned (POU)	Urban & rural
Electric & water Co-Ops	Rural · small
JPA's & special districts	Regional pools
Mutual water companies	Small · local

CUEA: emergency coordination across all of it — in one place

No single regulator, utility type, or region defines CUEA's membership — the shared mission of emergency readiness does

Government-level scope

- Statewide mutual aid coordination
- All-hazards emergency planning
- Cross-sector resource typing
- Regulator & agency liaison role

Nonprofit flexibility

- Member-driven, not mandated
- Fast to convene and adapt
- No jurisdictional boundaries
- Trusted neutral convener

Utility Mitigation and Preparedness

A statewide network built to connect, coordinate, and strengthen utilities.

Critical Lifelines Workgroup

Regional workgroups bring all six critical lifeline utilities together to identify interdependencies.

Cal OES Connection

CUEA coordinates with the state utility sector and serves as an ESF-12 lead and partner across ESFs 1, 2, and 10.

Meet Mandates

Supports water and electric utilities in meeting mutual-assistance requirements under SB 552 and GO 166.

Technical Assistance

Provides nonpartisan, cross-sector expertise on utility issues, policy, and legislation.

UMAC Guide

Advances a utility-specific Unified Multiagency Coordination guide and emergency management system.

Cross-Sector Coordination

Connects all six critical infrastructure utility sectors across IOUs, POU, districts, and cooperatives.

STAKEHOLDER ENGAGEMENT

Putting Utilities at the Center

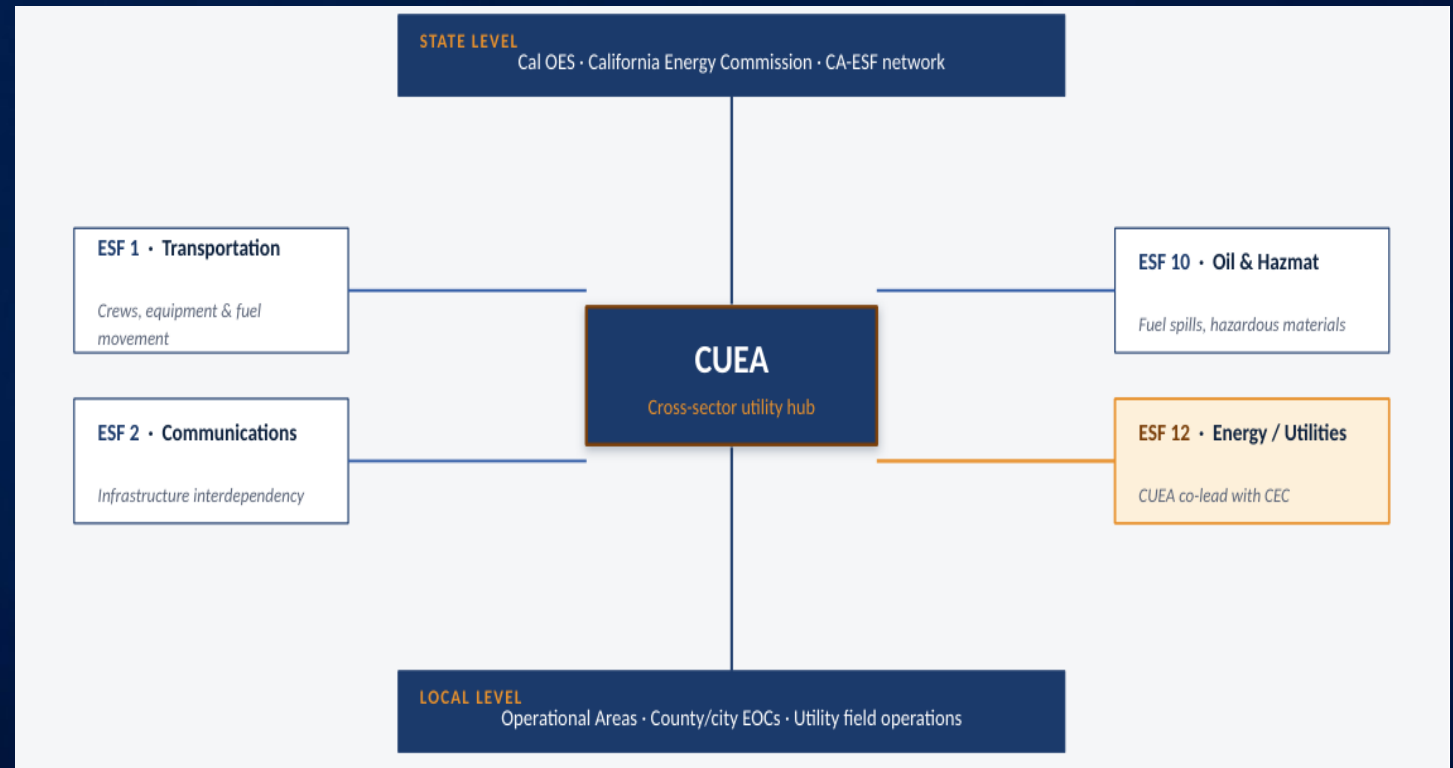
Recovery works when utility lifelines are connected to the full community response structure.



CUEA Connects Response Across Government

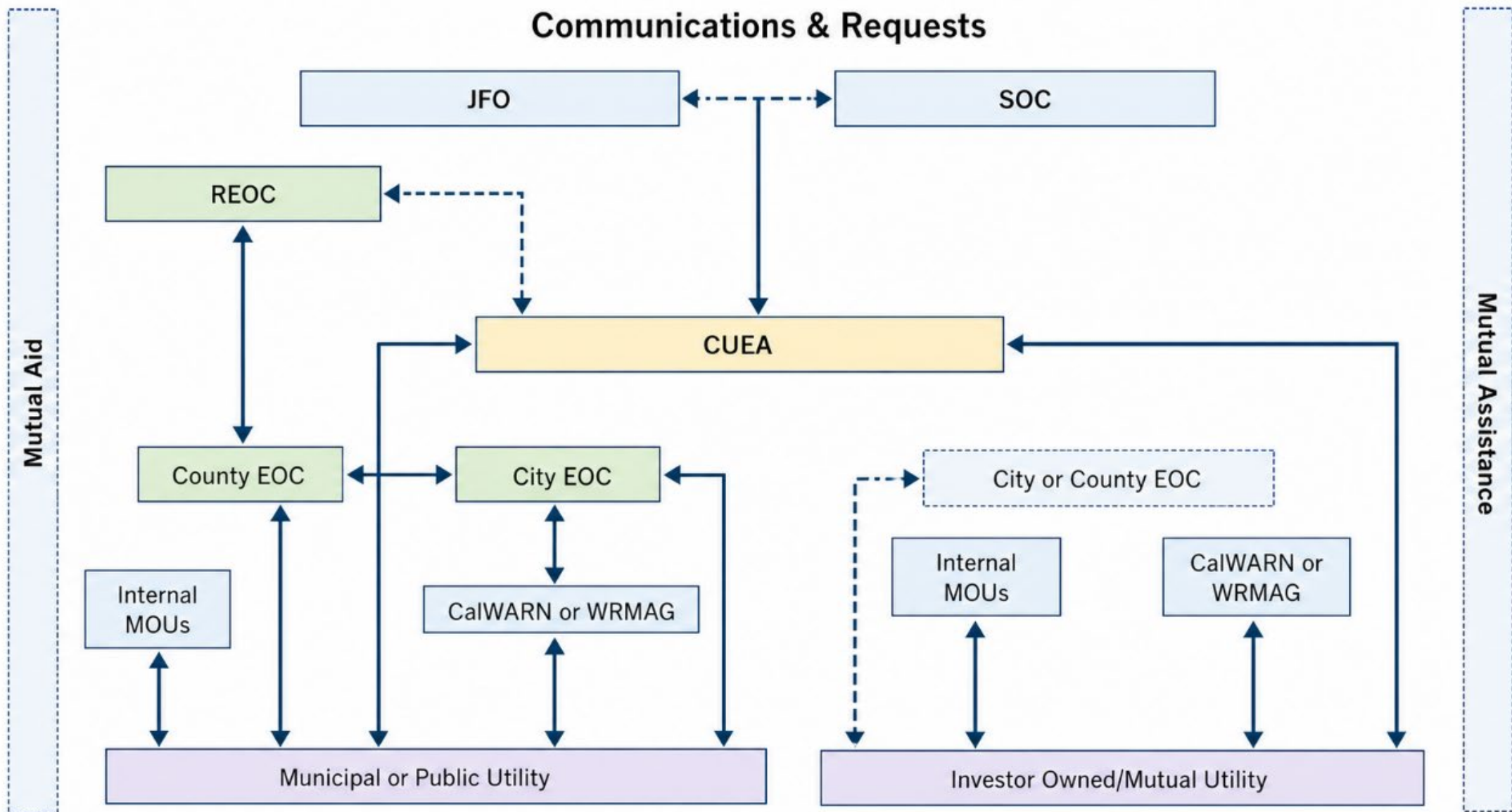
One utility-sector desk links cross-cutting emergency support functions at every level of government.

Member-driven coordination across ESF 1, 2, 10, and 12



CUEA translates statewide coordination into local operational support.

Communications & Requests



Recovery Starts When Utilities Come Back Online

CUEA's role extends beyond incident response to the conditions that restart communities and commerce.

Restore lifelines

Power, water, gas, broadband, and transportation must return in a coordinated sequence.

Restart communities

Housing, healthcare, public services, and local economies recover faster when utilities are restored early.

Reopen the economy

Businesses and workers can return sooner when infrastructure dependencies are planned together.

A gap in one system slows recovery across all the others

Support Across the Recovery Cycle

Practical capabilities that strengthen readiness before, during, and after an emergency.

Enhance Partnerships

Strengthen relationships with Cal OES, CEC, federal partners, and utilities involved in state emergency planning.

Expand Local Support

Connect county and local EOCs/DOCs with cross-sector utilities for a more coordinated response.

Build Workforce Capacity

Use trainings, tabletops, and speakers to prepare staff for surge events and mutual assistance.

Strengthen Risk Communications

Improve two-way situational awareness and timely briefings for members and public partners.

Advance Capabilities

Speed access to mutual-assistance resources across utility sectors.

Prioritize Community Recovery

Turn after-action lessons into stronger preparedness, recovery planning, and understanding of the utility landscape.

Early Access: Why It Matters



Safe drinking water is a life-safety service, not a convenience.



Delays increase dehydration, illness, sanitation risks, and shelter stress.



Communities may rely on bottled, boiled or treated water for 7-14 days, not 72 hours.

Early Access: Recovery Impact



Restoring safe water within 5-7 days shortens recovery from years to months.



Delayed restoration creates major health, business and infrastructure disruption.



Early Water restoration stabilizes households, hospitals, and local economies faster.

Core Message

Treat safe drinking water as a critical lifeline, restored on the same emergency timeline as power, medical care, and transportation

Not special access- Priority access for a life-safety function



Questions





Thank you

Contact Information:

 danamoore@cuea.net

 sarahcanchola@cuea.net

