NERIS Cancelled en Route Incidents

California Incident Data & Statistics Program (CalStats)
Updated: 1/21/2026

Incident Types

Primary Incident Type: Cancelled en Route

Any time your fire department was dispatched and then cancelled for any reason while in transport or after you have arrived on scene but before taking any action, the Primary incident type should be Cancelled en Route.

Note: If your agency was cancelled after arriving on scene and taking action of any kind, the incident is NOT cancelled en route. Use the most appropriate primary incident type based on what was found upon arrival.

Secondary Incident Type:

In most cases, there will be no secondary incident type. However, if another agency was dispatched into your jurisdiction to provide aid to your agency, your agency was cancelled, and the other agency was not cancelled, they arrived on scene, then you CAN enter a secondary Incident Type as long as the incident type found by the responding agency is known. If the actual incident type is unknown/unconfirmed, do not enter a secondary incident type.

Actions Taken

Action Type:

Cancelled en route before or after arriving - Action Type = No Action

Action NOT Taken:

Cancelled en route before or after arriving – Actions NOT Taken = Cancelled

Aid

In most cases, aid was not present on cancelled en route calls. For more information on coding Aid, refer to the **NERIS Aid Q&A** guide posted on the CalStats webpage.