



Office of the State Fire Marshal (OSFM)

California Incident Data &
Statistics Program
(CalStats)

National Fire Incident
Reporting System (NFIRS)

May 2024

Reminder

Monthly NFIRS data
files are due by the
**15th of the following
month.**

Questions? Contact Us

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How are we doing?
Fill out our [feedback form](#)

Frequently Asked Questions



How often are fire departments required to report incidents to NFIRS?

Answer: Incidents are due monthly by the 15th of the following month.

Can a fire department import multiple months in one file?

Answer: Yes. You can also import three individual files or three .zip files containing up to 10 .txt files at a time.

I tried logging into my eNFIRS account and received a message indicating that my account was locked. What do I do?

Answer: Click on “Forgot Password” and follow the prompts. Make sure you are not using autofill or copy/paste to add your temporary password or previous password during the password update process.

For more information on NFIRS reporting, visit the CalStats website:

[California Incident Data and Statistics Program](#)

eNFIRS User Roles Implementation

eNFIRS has been updated with new user roles that control your permissions. The areas of eNFIRS you may have access to could be different than those areas prior to the change. Please contact the CalStats program for help with the new user roles and account management.

ESO Third-Party Software Users

ESO has resumed importing NFIRS files for their users going back through November 2023. Some agencies have missing months before this time period and we have given ESO a list of what is missing to help rectify this. Please continue to use the NFIRS Reporting Verification section on the CalStats website.

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