



# CAL FIRE - OFFICE OF THE STATE FIRE MARSHAL

## Information Bulletin 24-016

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Issued: December 4, 2024

### Consumer Product Recall

## New Cosmos USA Inc. Recalls Combination Natural Gas and Carbon Monoxide Alarms

#### **NAME OF PRODUCT:**

DeNova Detect Brand Combination Natural Gas and Carbon Monoxide Alarms, Model Number DD622NCV, Manufactured by New Cosmos USA Inc.

#### **RECALL DATE:**

November 14, 2024

#### **UNITS:**

About 26,360

#### **DESCRIPTION:**

New Cosmos USA Inc. recalled the DeNova Detect brand combination natural gas and carbon monoxide alarms with model number DD622NCV (California State Fire Marshal Listing 5276-2386:0001). After the alarm alerts consumers to the presence of natural gas or carbon monoxide, the recalled alarm may go into sleep mode when the alert lasts less than 4 minutes. During this time, the alarm may fail to detect and alert consumers to a new incidence of natural gas or carbon monoxide.

#### **HAZARD:**

Natural gas and carbon monoxide poisoning

#### **REMEDY:**

Consumers should immediately register online at [www.denovadetect.com/safetynotice-dd622](http://www.denovadetect.com/safetynotice-dd622) to receive a prepaid shipping package and replacement alarm. Consumers should continue using the recalled alarms until they install the replacement alarms. Once they receive the replacement alarm, consumers should ship the recalled alarm back in the provided prepaid shipping package.

#### **INCIDENTS/INJURIES:**

None reported

- Report a dangerous product or product-related injury on [www.SaferProducts.gov](http://www.SaferProducts.gov).
- Call CPSC's Hotline at 800-638-2772 (TTY 800-638-8270).



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### **SOLD AT:**

Lowes's stores nationwide and online at Amazon.com, Lowes.com and Denovadetect.com from December 2023 through July 2024 for between \$90 and \$102.

### **MANUFACTURER(S):**

New Cosmos USA Inc.

### **CONSUMER PRODUCT SAFETY COMMISSION (CPSC) RECALL NUMBER:**

25-045

For more information visit the following website(s):

<https://www.cpsc.gov/Recalls/2025/New-Cosmos-USA-Recalls-Combination-Natural-and-Carbon-Monoxide-Alarms-Due-to-Failure-to-Alert-Consumers-to-the-Presence-of-Natural-Gas-and-to-the-Risk-of-Carbon-Monoxide-Poisoning>

<https://denovadetect.com/pages/safetynotice-dd622>

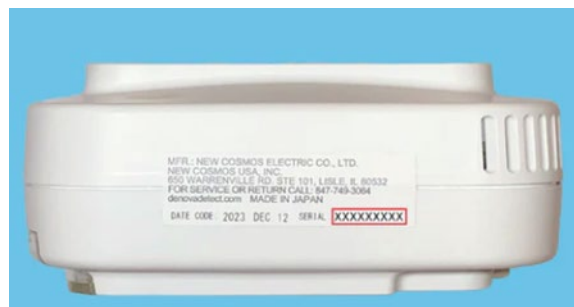
### **PICTURES OF RECALLED DENOVA DETECT BRAND COMBINATION NATURAL GAS AND CARBON MONOXIDE ALARMS:**



Front of Alarm



Model number on top side of Alarm



Serial number on right side of Alarm