



CAL FIRE - OFFICE OF THE STATE FIRE MARSHAL

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Translators for Pearson VUE Exams

CAL FIRE - Office of the State Fire Marshal's Fire Engineering and Investigations (FEI) Division utilizes Pearson VUE to deliver exams for required certifications and licenses. Candidates wanting to utilize a translator during the exam due to language barriers must follow the Pearson VUE process. Translators are only allowed through a third-party company that Pearson VUE has approved. All costs associated with obtaining a translator are the responsibility of the testing candidate or company sponsoring the candidate. The fee for a translator depends on the testing center's location, exam length, and language. The fee will vary, with a 3-hour minimum, plus travel.

PROCESS TO OBTAIN A TRANSLATOR

Anyone requesting a translator or quote for a translator will need to follow these steps:

- Register for the required exam through Pearson VUE through Pearson VUE's website <https://www.pearsonvue.com/us/en/ca/fire.html>.
- Schedule the necessary exam (Please allow a minimum of 30 days to obtain a translator).
- Send an email to the corresponding program (emails listed at the bottom of this bulletin) with the following information:
 1. The type of examination scheduled
 2. Date and time of scheduled exam
 3. Address of Pearson VUE Test Center
 4. Language requested
- A quote for the request will be obtained from Pearson VUE and communicated with the requestor.
- If the translator option is chosen, Pearson VUE will notify the individual testing center of the translator accompaniment for the specific candidate.

If you have questions regarding the translator service provided by Pearson VUE, please get in touch with the appropriate program at:

- Automatic Extinguishing Program: aes@fire.ca.gov
- Portable Fire Extinguisher Program: fe@fire.ca.gov
- Flame Retardant Program: fr@fire.ca.gov
- Fireworks Program: fwx@fire.ca.gov