

Issued: May 30, 2023

AES Corporation Recalls IntelliPro (IntelliPro Boards and Subscribers with Pre-Installed IntelliPros)



The Office of the State Fire Marshal has recently been notified that on August 2022, communication products and services manufacturer AES Corporation has recalled IntelliPro Boards and Subscribers with Pre-installed IntelliPros due to a faulty microprocessor, posing a potential communication failure between IntelliPro circuit boards and the AES Subscriber.

The root cause of the problem has been identified as a single, specific microprocessor with a production Lot# of 88A3S5T.

The recalled units are the following:

Models	CSFM Listing No.
7794 Legacy Fire IntelliPro Board	7300-1516:0109 & 7300-1516:0110
7794A 2.0 Fire IntelliPro Board	7300-1516:0109, 7300-1516:0110, & 7300-1516:0501
7094 Legacy Burg IntelliPro Board	Not listed in California
7094A 2.0 Burg IntelliPro Board	7300-1516:0504
7744F-ULP Legacy Fire Subscriber	7300-1516:0107
7788F-ULP Legacy Fire Subscriber	7300-1516:0108
7788F-ULP-P Legacy Fire Subscriber	7300-1516:0108
7707F-44-ULP-M 2.0 Fire Subscriber	7300-1516:0501
7707F-88-ULP-M 2.0 Fire Subscriber	7300-1516:0501
7177H-44-ULP 2.0 Hybrid Fire Subscriber	7300-1516:0502
7177H-88-ULP 2.0 Hybrid Fire Subscriber	7300-1516:0502
7058E-P Legacy Burg Subscriber	Not listed in California
7007P-P-M 2.0 Burg Subscriber	7300-1516:0503

Customers who identified a chip with the Lot# 88A3S5T, should contact AES Corporation for a free replacement.

Additional information on the IntelliPro Boards and Subscribers with Pre-installed IntelliPros recall from AES Corporation: https://aes-corp.com/intellipro-recall-letter/

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