



## California State Fire Marshal Information Bulletin

January 8, 2009

### STATEWIDE CONSUMER ALERT

#### Fire Alarm Control Panel Recalled by Notifier Due to Alert Failure

The U.S. Consumer Product Safety Commission (CPSC) in cooperation with Notifier, of Northford, Connecticut has issued a voluntary recall of about 2000 Fire Alarm Control Panels.

This recall involves the Notifier brand operating system firmware control panels in fire alarm systems. The control panel is black or red with a silver screen. The panels control display and emergency communications. "NOTIFIER" or "NOTIFIER by Honeywell" is printed on the front of the fire alarm unit. NOTIFIER has identified an issue affecting a limited number of NFS-640, NFS2-640 and NFS-320 fire alarm control panels operating with addressable beam detectors (FSB-200) that use a specific device polling protocol known as FlashScan. The following State Fire Marshal Listings are affected by this recall: 7165-0028:214, 7165-0028:243, 7170-0028:216 and 7170-0028:244.

Affected panels are:

- NFS2-640 and NFS-320 manufactured between May 21, 2008 and July 15, 2008 with version 011.002.002 (11.2.2) firmware
- NFS-640 manufactured between June 6, 2008 and July 15, 2008 with version 003.014.001 (3.14.1) firmware.

Systems using these versions of firmware that utilize FSB-200 beam detectors operating in FlashScan mode will not properly process an alarm condition originating from the beam detector. This may result in delayed reporting in the actual event of a fire.

Note that this issue would have been identified with all new installations during initial acceptance testing required by NFPA 72, National Fire Alarm Code.

This firmware was also available for download by NOTIFIER distributors from May 30, 2008 to July 21, 2008. Therefore, any previously installed and commissioned systems upgraded to these firmware versions utilizing FSB-200 beam detectors in FlashScan mode would be affected.



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If your NFS-640, NFS2-640 or NFS-320 with FSB-200 beam detectors was installed or serviced on or after May 21, 2008, contact your authorized NOTIFIER distributor to confirm your panel has been upgraded to the latest firmware version.

**Remedy:** Distributors should immediately contact the company for replacement software. All known users of have been contacted.

**Consumer Contact:** For additional information or to locate an authorized NOTIFIER distributor for your area, please contact Notifier at (800) 289-3473 and select option 2 for the customer service operator between 8 a.m. and 5 p.m. ET Monday through Friday or visit the company's Web site at [www.notifier.com](http://www.notifier.com)

If you have further questions regarding this bulletin, please contact Building Materials Listing Program Coordinator Francis Mateo at [francis.mateo@fire.ca.gov](mailto:francis.mateo@fire.ca.gov) or (916) 445-8200.

*For information regarding the California State Fire Marshal Office please visit our website  
<http://osfm.fire.ca.gov>*