CAL FIRE
Office of the State Fire Marshal
Webinar Series

April 17, 2025

National Emergency Response Information System

Presented by the Cal Stats Program

NERIS
NATIONAL EMERGENCY RESPONSE INFORMATION SYSTEM

CALIFORNIA DEPARTMENT OF FORESTRY & FIRE PROTECTION
CAL FIRE
SINCE 1885

Welcome!

- If you experience technical difficulties during this presentation, please contact Kara Garrett at (916) 201-5539 or Kara.Garrett@fire.ca.gov.

National Emergency Response Information System

Mike Morlan

Deputy Chief

California Incident Data & Statistics

NERIS: Built for Fire Departments Like Yours

HAYFORK

FIRE DEPARTMENT

Driving into the Future: Powered by NERIS

Legacy System NFIRS

NFIRS Begins

America Burning released in 1973 lead to the establishments of USFA in 1974 with the Federal Fire Prevention and Control Act in 1974. NFIRS launches in 1975.

1975

1985

NFIRS 4.0

First public release of NFIRS collected data.

NFIRS 5.0

NFIRS becomes an "all-hazard" data collection system with the addition of EMS data, wildfire data, and juvenile firesetter module.

1999

2025

Sunsetting NFIRS

Driven by security concerns, outdated data models, and costs in maintaining code base, at the start of calendar year 2026, NFIRS will sunset, and decommissioning will begin.

NERIS IN A NUTSHELL

SMARTER DATA

STRONGER DECISIONS

SAFER COMMUNITIES

NFIRS
Built for a Different Era
System Architecture
Data Schemas
API Integrations
NERIS
Analytics
Real-Time Decision Making
Stronger Community Risk Reduction
NERIS

Exit NFIRS: Merge Onto the Future-Ready Highway

- Keep using your current RMS/ eNFIRS system
- 2025 will be a “Hybrid” reporting year
- RMS vendors are already making changes
- Stay Updated!
- NFIRS will cease to exist after 2025

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Building *With* the **Fire Service**

Panel Involvement & Schema Release

October-December 2023

March 2024

Prototype Testing

Beta Testing

August 2024

November 2024

Version 1 Release

NERIS Version 1 Departments - Early Adopters

NEVADA COUNTY CONSOLIDATED

EST. 1991

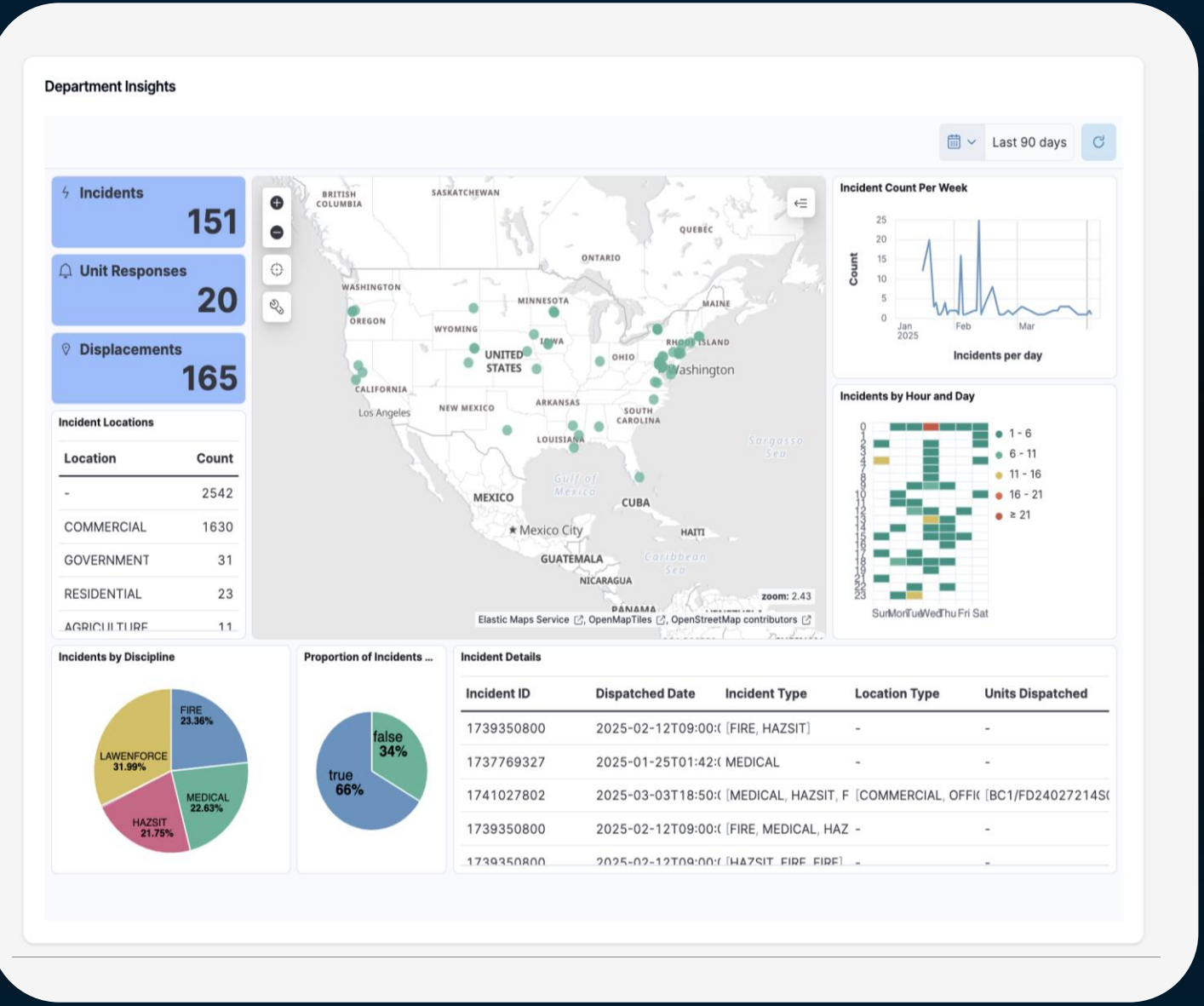
FIRE DISTRICT

CAD
RMS
SENSORS
WEATHER
NERIS
EMERGENCY RESPONSE
PREVENTION
DECISION-MAKING

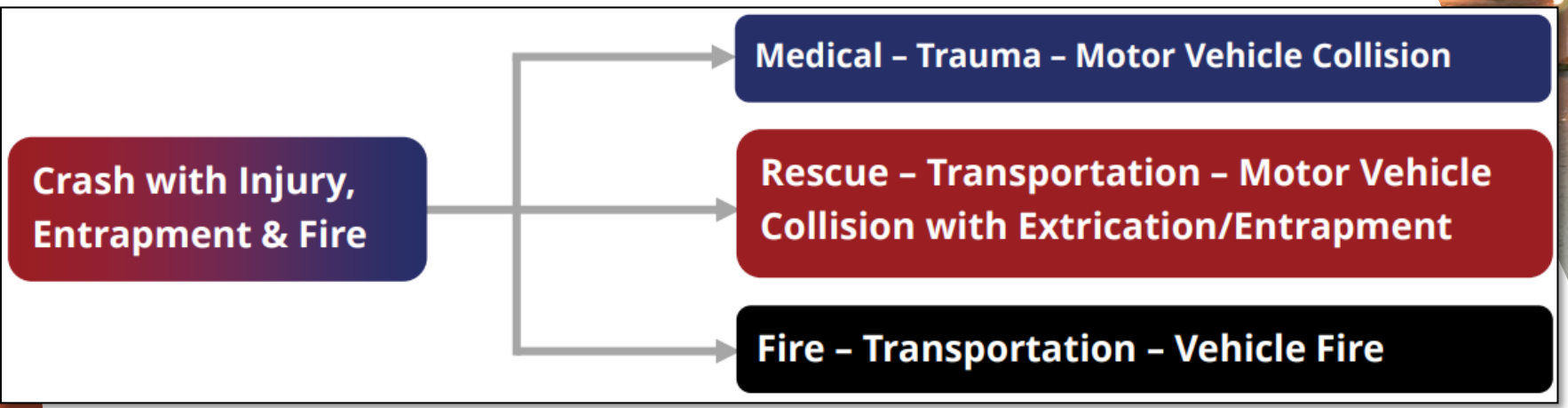
NERIS Integration

NERIS Analytics:
Immediate Insights

- Participating departments gain instant access to key analytics and metrics.
- NERIS enhances data by integrating essential data and information for better intelligence.
- The analytics menu for local fire & EMS departments will continue to expand and improve over time.



Multi Incident Type Example



Choose How You Report

BASIC

No CAD or RMS or not connected to NERIS. Reports through NERIS data capture apps.

INTERMEDIATE

Department has CAD, but not RMS.
Reports some information through NERIS data capture apps.

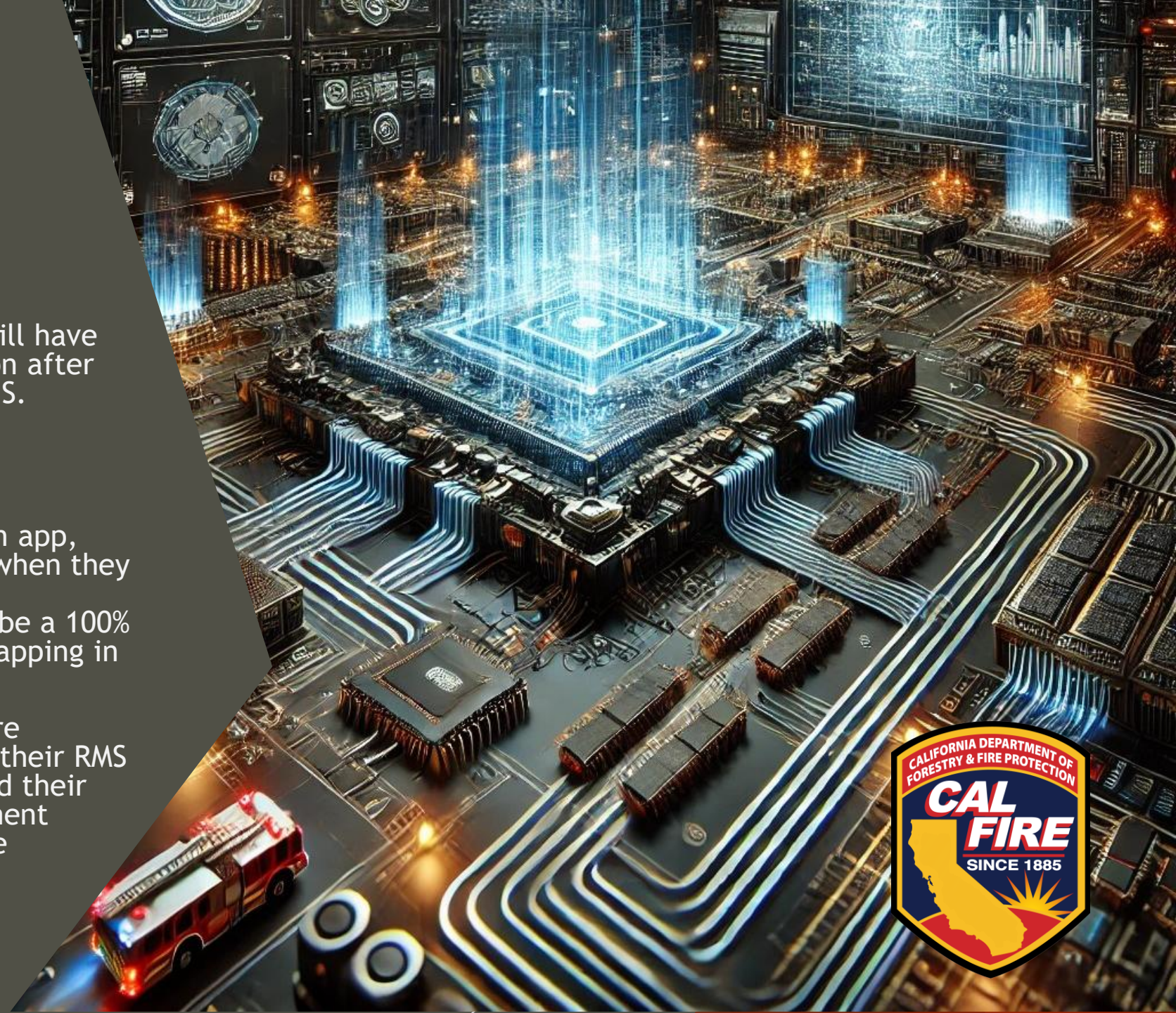
ADVANCED

Department has CAD, RMS, or RMS/ CAD integration.
.

Two Phases to Success

- Phase 1: Connect – Fire departments will have the opportunity to add/edit information after they establish their connection to NERIS.

- Phase 2: Reporting –
  - A) If using the NERIS collection app, Fire departments can submit when they are ready, at their scheduled transition. The transition will be a 100% switch. There will be no overlapping in systems.
  - B) If using a 3rd party RMS – Fire departments can switch after their RMS is ready and they have enabled their RMS software in their department profile. This only occurs at the scheduled transition.



NERIS Rollout 2025

Phase 1: Platform Launch (12/24)

Onboarding 165 departments to NERIS Version 1 by December 2024

NOW

Phase 2: Targeted Rollout (Early Q2)

- Onboarding another 250 departments by spring 2025
- Tailored training and support

SPRING

Phase 3: Broader Adoption (Late Q2)

- Enrolling 500 additional departments by early summer
- Increasing capacity

SUMMER

Phase 4: National Deployment (Q3)

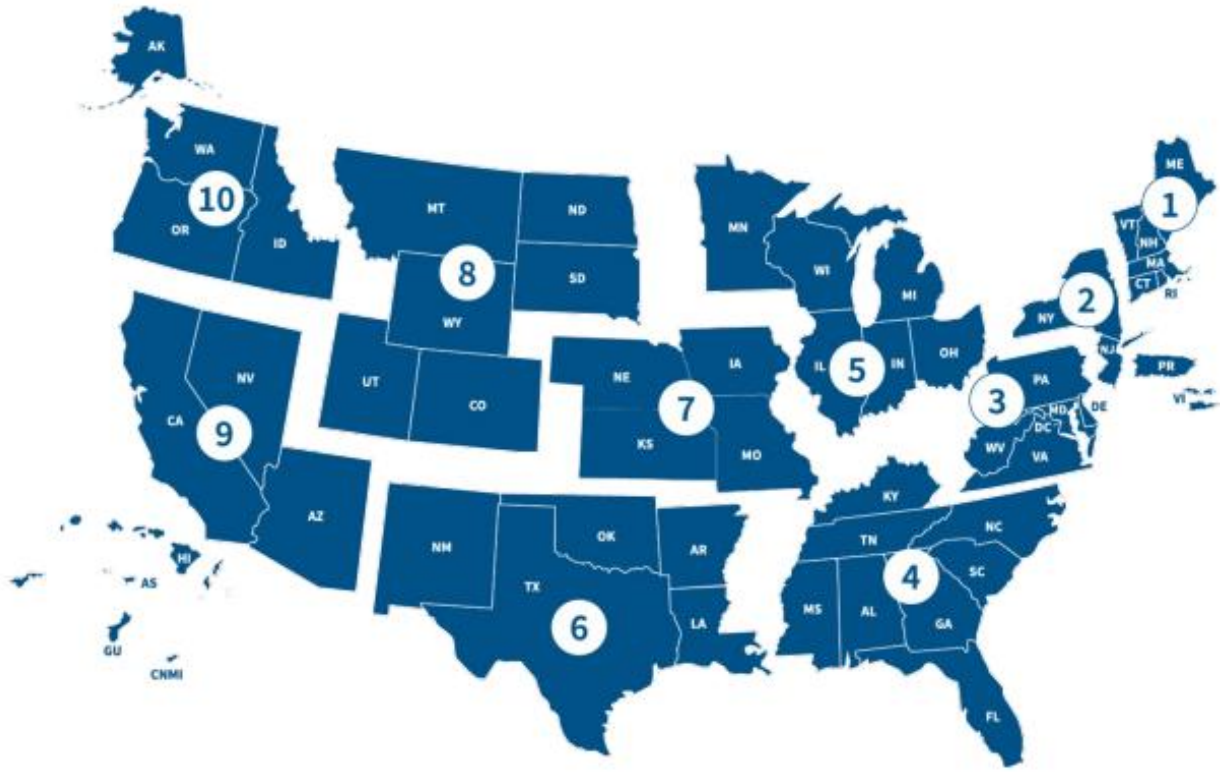
- Scaling up to 500 departments in the second half of 2025
- Reaching FEMA regions nationwide

End of 3rd Qtr

Phase 5: Widespread Availability (End of Q4)

- Bringing all onboarded departments into NERIS
- Ensuring full operational readiness

End of the Year



MONTH IN 2025	NUMBER OF FIRE DEPARTMENTS
MAY	
FEMA REGION 2	2,385
JUNE	
FEMA REGION 4	5,009
JULY	
FEMA REGION 6	3,632
AUGUST	
FEMA REGION 7	2,400
SEPTEMBER	
FEMA REGION 3	3,080
OCTOBER	
FEMA REGION 1 & 10	2,496
NOVEMBER	
FEMA REGION 8 & 9	2,701
DECEMBER	
FEMA REGION 5	5,460

California agencies expected to transition in November

NERIS Regional Rollout

NERIS Badge Earned

Fireline FIREPROOF TECH

RESPONSE RACK

EPR

FireHouse 247

ImageTrend

FirePrograms

Alpine Software

First Due

ECHO DATA ANALYTICS

eso

ECHO DATA ANALYTICS

To earn a NERIS compatibility badge, a vendor must:

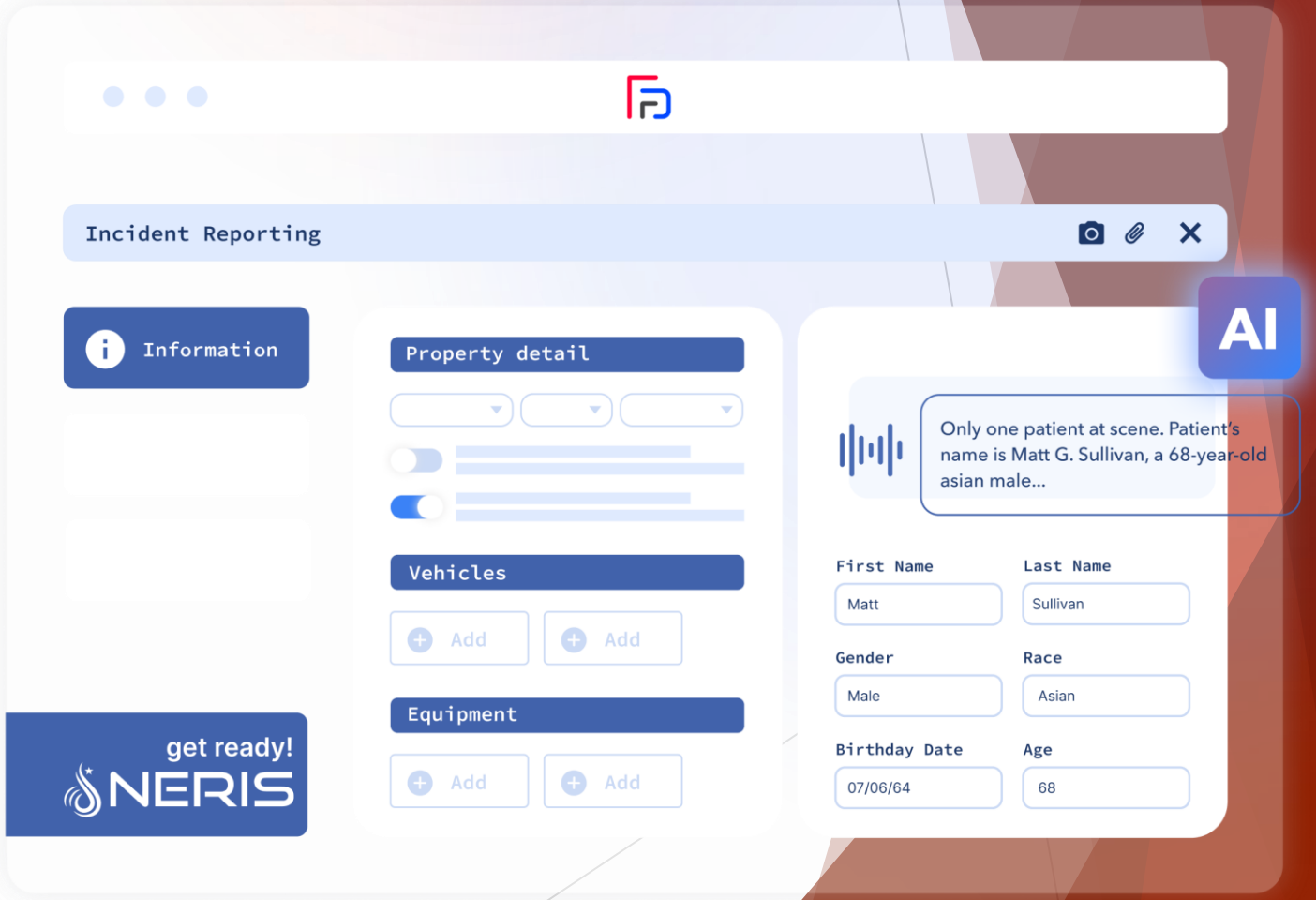
- **Create** an integration between their software and NERIS
- **Submit** a new incident in the test environment to the FSRI Fire Department
- **Capture** the unique incident number and submit an update to the incident that was created
- **Establish** a station and add a unit to the FSRI Fire Department

Upgrading Incident Documentation:
NERIS, AI Advancements, Data & Analytics

Carr Blankenship
Product Manager

Jesse Rubio
Account Executive

Justin Dillard
Lead Solutions Consultant



2,300+ Customers

50 States & Most Canadian Provinces / Territories

FedRAMP High
Authorized

Inc 5000
Fastest Growing Fire & EMS Software Provider (22, 23, 24)

Fast Company
Next Big Thing in Tech - 2024

G2
#1 in Fire & EMS Software

Capterra
Industry Leading 4.8/5 Stars

Serving Agencies Across California

And Throughout North America

Santa Monica Fire Department
Santa Monica, CA

Anaheim Fire Department
Anaheim, CA

Huntington Beach Fire Department
Huntington Beach, CA

Downey Fire Department
Downey, CA

Arcadia Fire Department
Arcadia CA

Placentia Fire Department
Placentia, CA

Pasadena Fire Department
Pasadena, CA

Seattle Fire Department
Seattle, WA

And Many More Across the US and Canada

first due

- Cloud Based
- Device Agnostic
- Best of Breed
- One Login

NERIS Q&A

Interested in First Due?

Take The Next Step

Get More Information:

go.firstdue.io/team

Be NERIS Ready: Prepare for Onboarding

- Identify
- Gather
- Prepare
- Share

NFIRS IS RETIRING

The Countdown Has Started

Quick reminder:

Your agency retains ownership of your NFIRS data — you're just moving to a better, modern system.

Stay Connected, Stay Ahead

NERIS FAQ: https://www.usfa.fema.gov/nfirs/neris/about-neris/

Sign Up for NERIS Emails: https://fsri.org/subscribe-neris-mailing-list

Stay informed by CAL FIRE – CalStats Team: https://osfm.fire.ca.gov/resources/osfm-subscription-page

FSRI Website

NERIS Videos

CalStats Website

Questions?

- We will now be opening it up for questions.
- If you have a question, please use the **“raise hand”** feature and we will unmute you.

Webinar Series

- Join us for the rest of the NERIS webinar series.
  - May 22
  - June 23
  - July 21
  - August 18
  - September 23
  - October 20

Register for each at:

https://osfm.fire.ca.gov/resources/webinars

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  - https://osfm.fire.ca.gov/resources/osfm-subscription-page

Thank you!

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