

CAL FIRE

Office of the State Fire Marshal Webinar Series

August 18, 2025

National Emergency Response Information System

Presented by the Cal Stats Program



Welcome!

- If you experience technical difficulties during this presentation, please contact Kara Garrett at (916) 201-5539 or Kara.Garrett@fire.ca.gov.



National Emergency Response Information System

Mike Morlan

Deputy Chief

California Incident Data & Statistics

HELLO

my name is

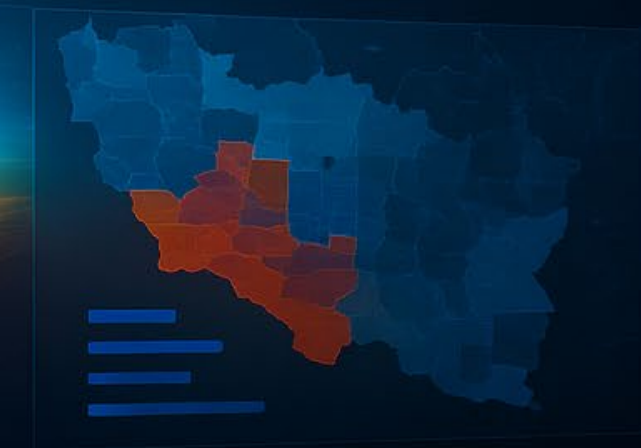
Mike Morlan





NERIS: Evolving with the Fire Service

Why Your Role in Data Matters



Smarter
Data

Stronger
Decisions

Safer
Communities

ONBOARDING PROGRESS - MILESTONES TO NOVEMBER

JAN 2025 – System Launch

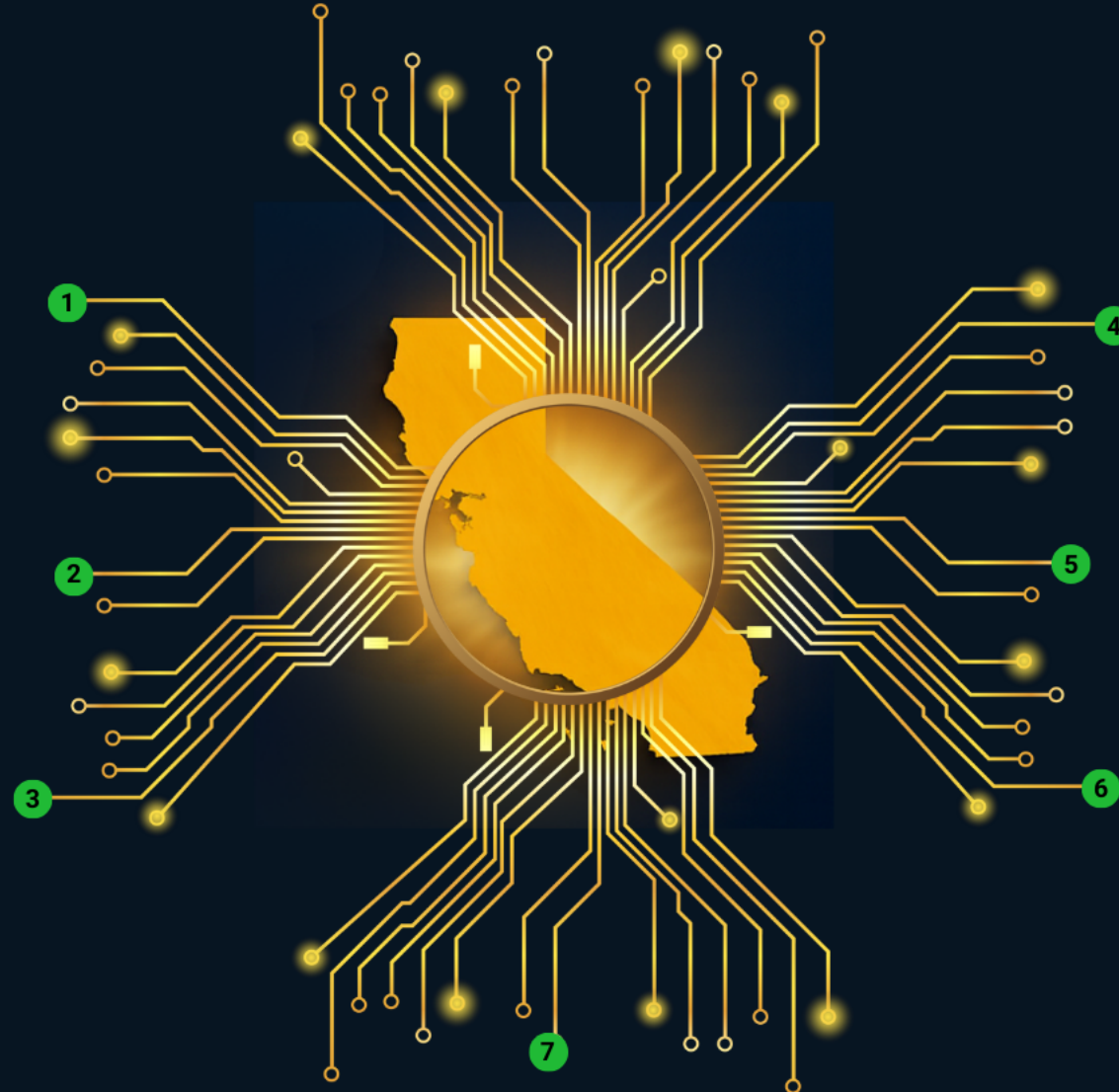
- NERIS goes live.
- First department (South Dakota) submits incidents on January 2.

FEB 2025 – Vendor Integration

- First RMS vendors earn NERIS Version 1 compatibility badges.
- Opens the door for connected data transfers.

APR 2025 – First RMS Data Flow

- First RMS-connected department (Virginia metro) submits incidents via API.



MAY 2025 – Region 2 Onboarding

- New York & New Jersey lead FEMA Region 2 onboarding.
- 1,800+ departments onboarded in a single day.

JUN 2025 – Region 4 Onboarding

- Additional FEMA region transitions to NERIS, building momentum toward nationwide adoption.

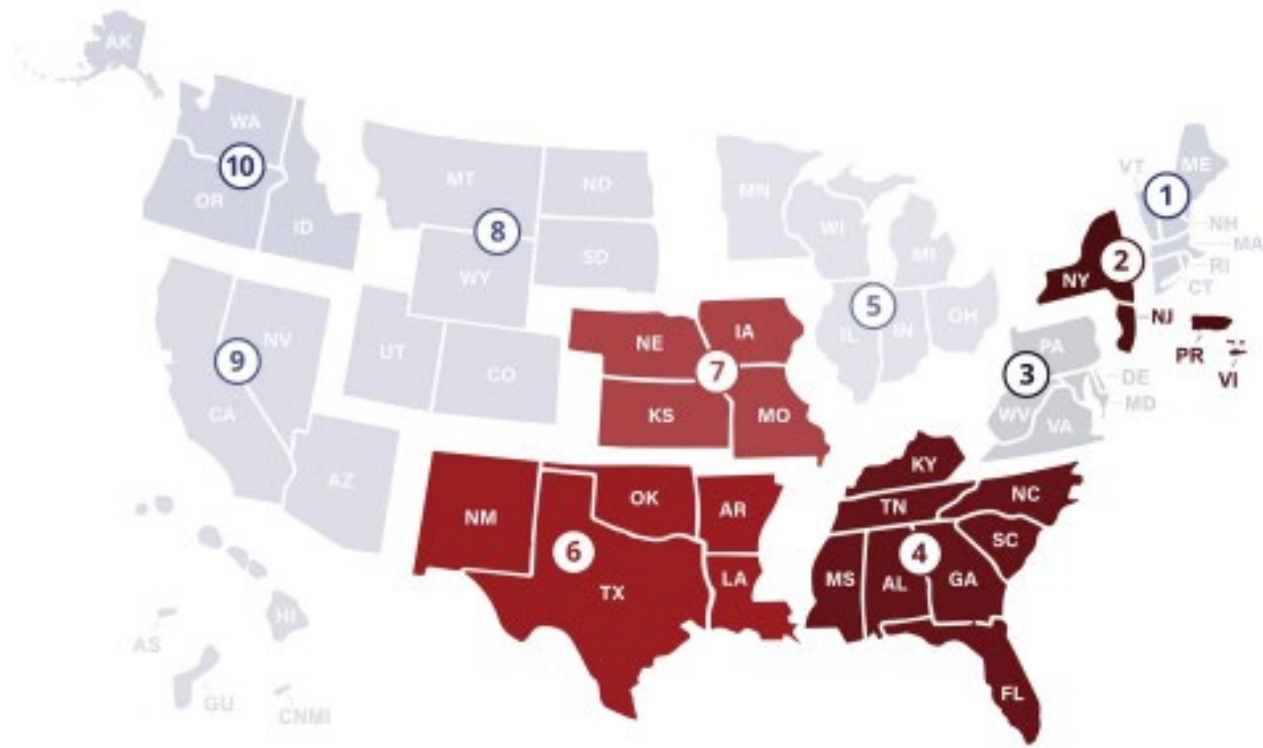
JUL 2025 – Region 6 Onboarding

- Three FEMA regions actively onboarding.
- Over 9,500 departments invited to join NERIS.

NOV 2025 – California Onboarding

California (FEMA Region 9) begins transition.
Benefits from lessons learned in other states.





ACTIVE ONBOARDING							
MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
REGION	REGION	REGION	REGION	REGION	REGION	REGION	REGION
2	4	6	7	3	1+10	8+9	5

NERIS Regional Rollout

California agencies expected to transition in November



National Emergency Response Information System

Onboarding Status

Select a State

All

Onboarding Status

All

Onboarding Initiation

All

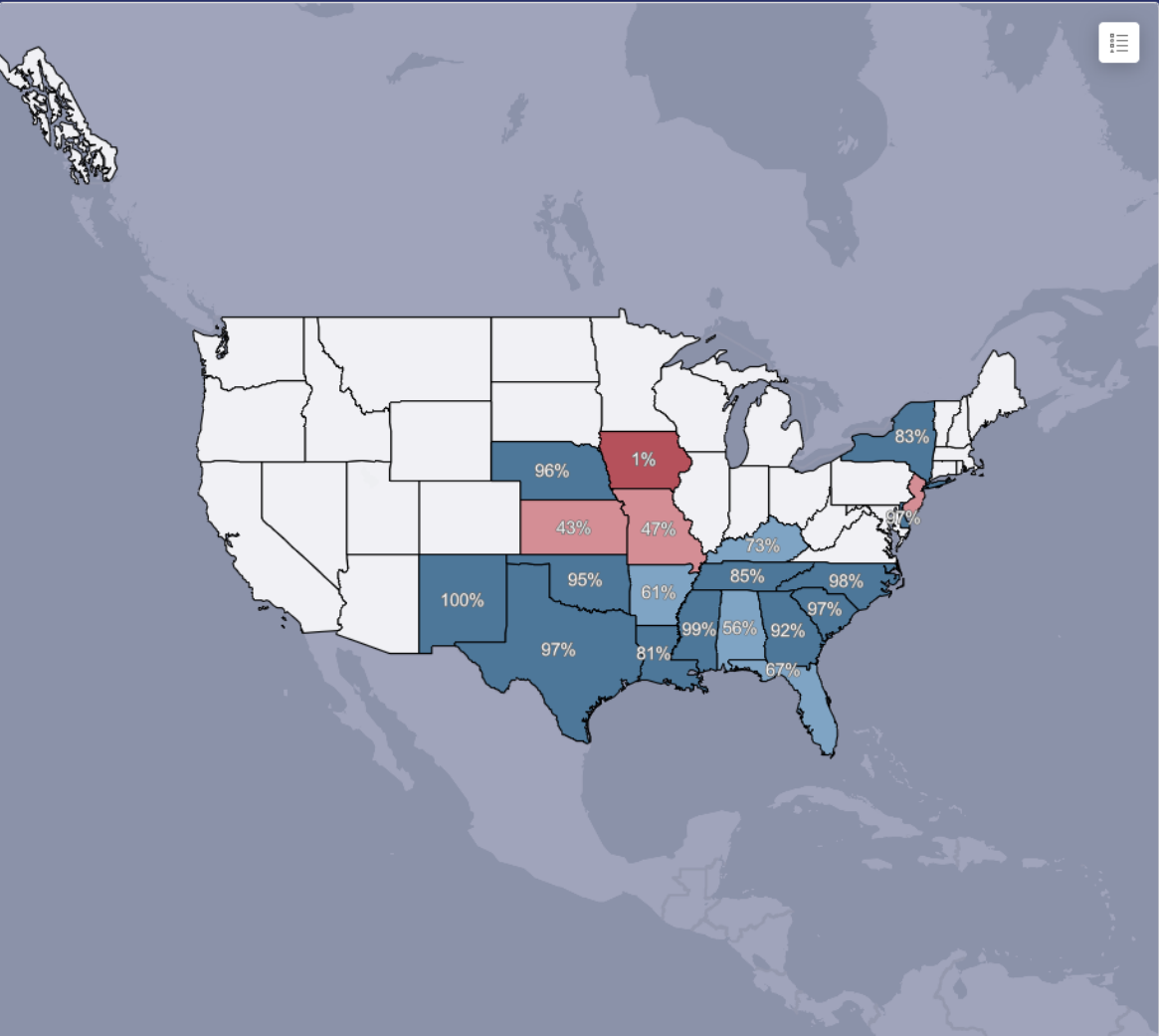
Reporting Status

All

Departments

Select a state to view onboarding status by department

Modified: 8/18/2025, 5:02 AM. Updates every 4 hours.



Esri, TomTom, Garmin, FAO, NOAA, USGS, EPA, USFWS | Sources: Esri; U.S. Department of Commerce, Census Bureau; U.S. Department of Commerce... Powered by Esri

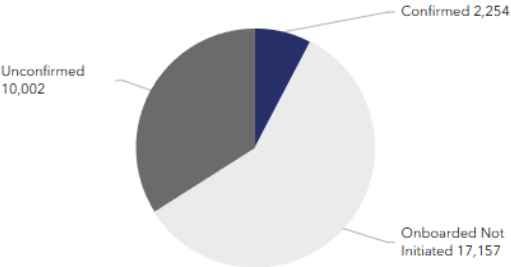
Departments Reporting

609

Reporting

Users

Department Data Verification



Data Verification

Reporting Status



2025-08-13T15:18:08.000Z	3:19	Engine 12	ILLNESS	-
2025-08-13T13:03:37.000Z	4:46	Engine 3	CITIZEN_ASSIST	-

Department Onboarding By State

Verified Depart...	Unveri... Depart...	Inactive Depart...
9	13	842

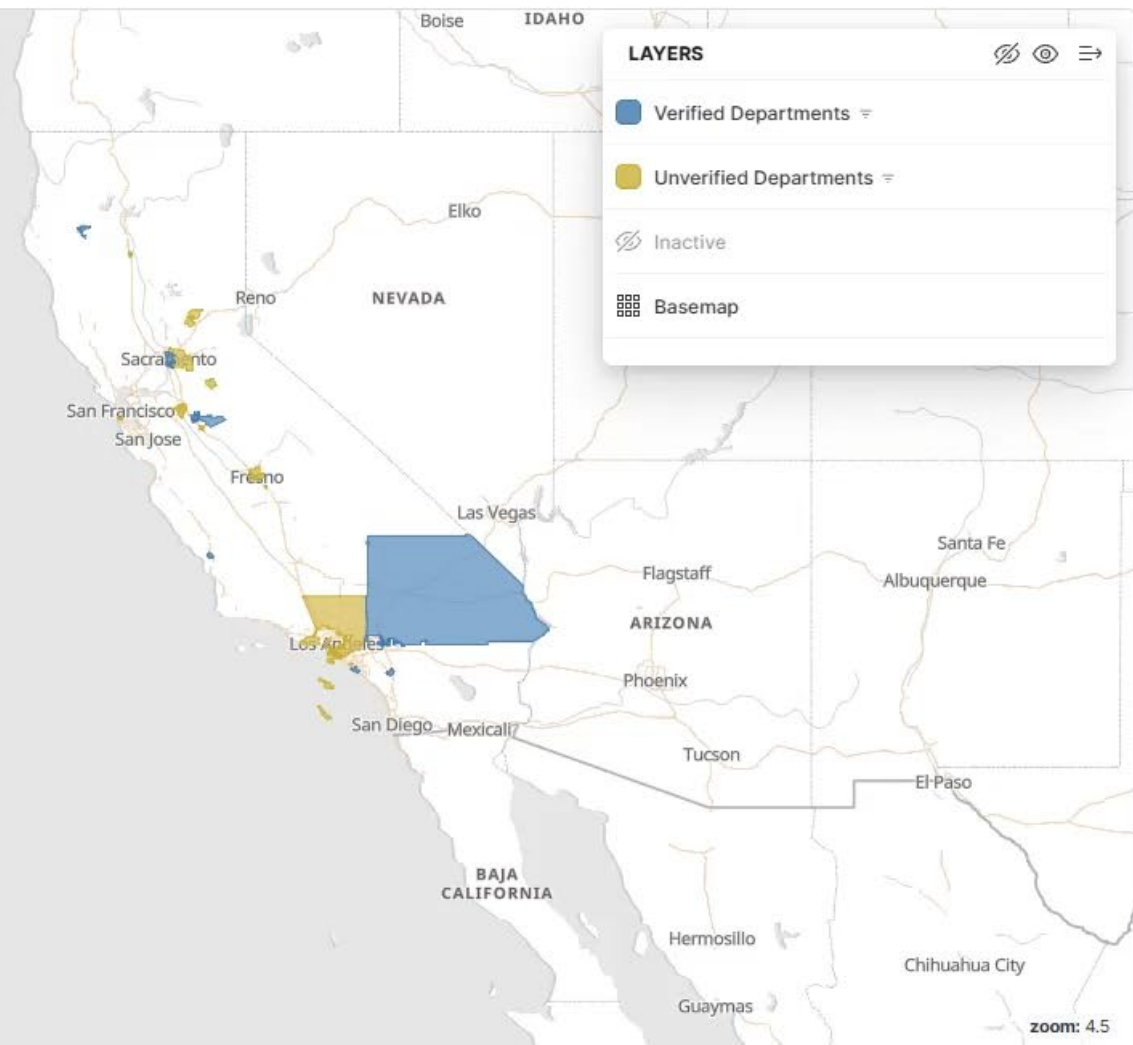
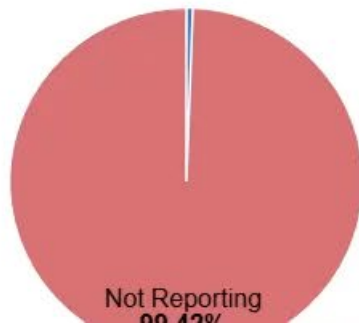
Departments Reporting
Departments

5

Total Reported
Incidents

961

Reporting Status ⓘ



LAYERS

☒ Verified Departments

☒ Unverified Departments

☐ Inactive

☐ Basemap

Department Insights

Dec 31, 2024 @ 21:0... → now

Incidents

916

Unit Responses

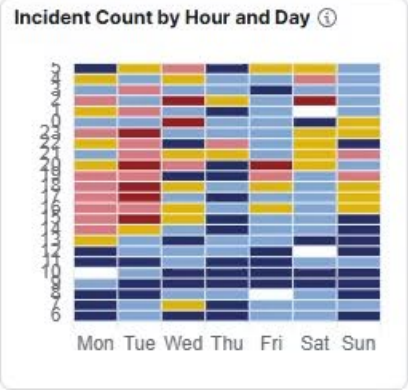
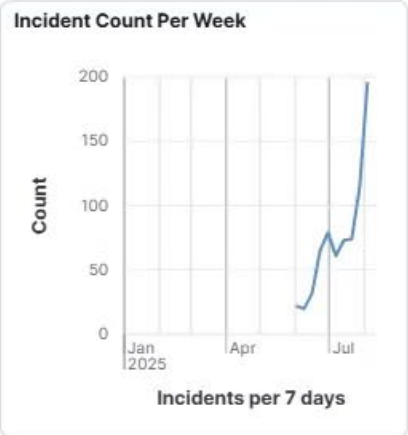
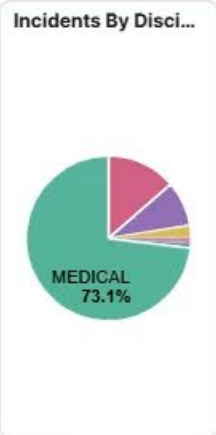
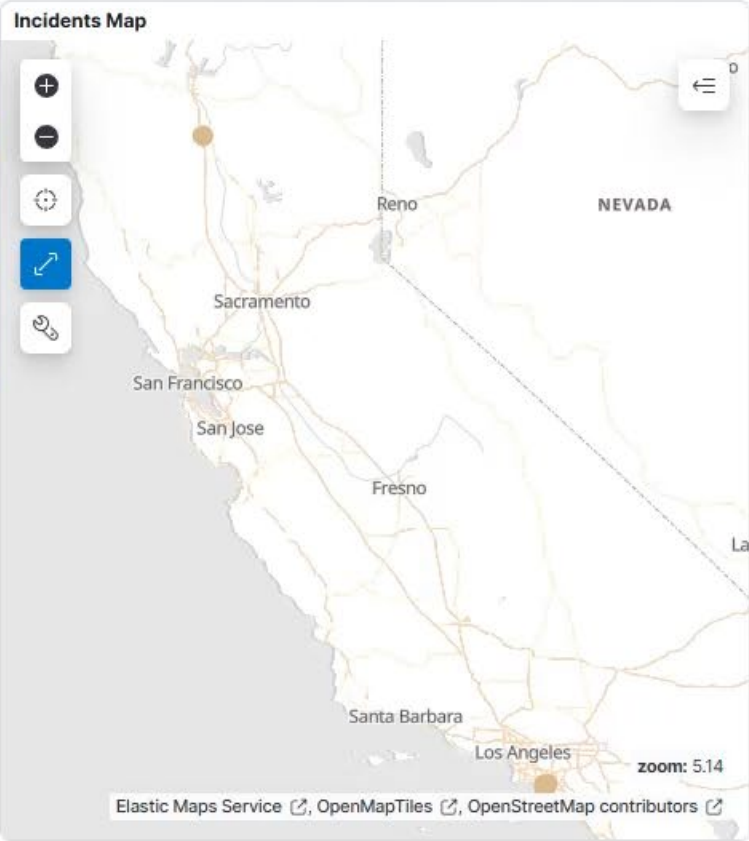
1,206

Displacements

0

Incident Location Categories

Category	Type
-	-
EDUCATION	OTHER_EDUCATIONAL_BUILDINGS
UTILITY_MIS C	WATER_SANITATION_FACI



Incident Details ⓘ

Dispatched Date	Response Time	Units Dispatched	Incident Type	Outcome
2025-08-13T15:47:07.000Z	6:13	Engine 7	ILLNESS	-
2025-08-13T15:18:08.000Z	3:19	Engine 12	ILLNESS	-



Two Phases to Success

- ▶ Phase 1: Connect - Fire departments will have the opportunity to add/edit information after they establish their connection to NERIS.
- ▶ Phase 2: Reporting -
 - ▶ A) If using the NERIS collection app, Fire departments can submit when they are ready, at their scheduled transition. The transition will be a 100% switch. There will be no overlapping in systems.
 - ▶ B) If using a 3rd party RMS - Fire departments can switch after their RMS is ready and they have enabled their RMS software in their department profile. This only occurs at the scheduled transition.





eso®



JOIN THE DATA REVOLUTION

- ▶ 149 California Fire Departments Currently Using ESO
- ▶ Four Fire Departments - Early Adopters
- ▶ ESO - For FIRE, For EMS, For GOVERNMENT



The goal of NERIS is to empower the local fire and emergency services community by equipping them with near real-time information and analytic tools that support data informed decision-making for enhanced preparedness and response to incidents involving all hazards.

California's Turn: November 2025

From the first incident we enter, we're shaping how
California's fire service is seen, measured, and supported
— locally, statewide, and nationally

Every firefighter. Every officer. Every chief. Accurate data from day one.





NFIRS DECOMMISSION

SYSTEM OFFLINE

2025 HYBRID REPORTING YEAR

JANUARY 1, 2026 NO MORE SUBMISSIONS

JANUARY 15, 2026 ALL 2025 DATA DUE

JANUARY 31, 2026 LAST DAY FOR EDITS



Stay Connected, Stay Ahead

NERIS FAQ: <https://www.usfa.fema.gov/nfirs/neris/about-neris/>

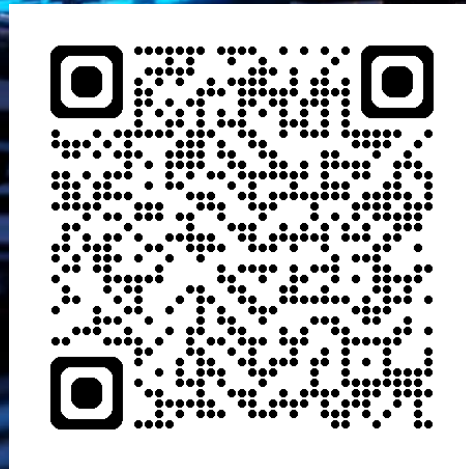
Sign Up for NERIS Emails: <https://fsri.org/subscribe-neris-mailing-list>

Stay informed by CAL FIRE - CalStats Team: <https://osfm.fire.ca.gov/resources/osfm-subscription-page>

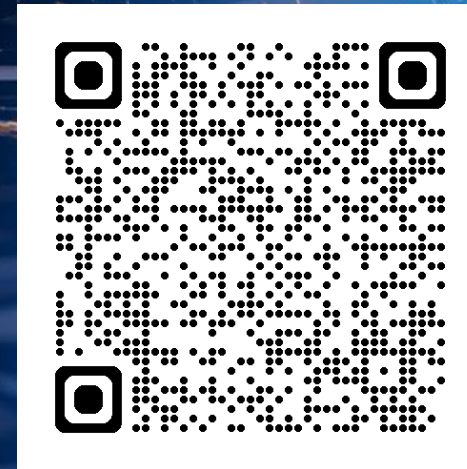
FSRI Website



NERIS Videos



CalStats Website



Questions?

- We will now be opening it up for questions.
- If you have a question, please use the “**raise hand**” feature and we will unmute you.



Webinar Series

- ▶ Join us for the rest of the NERIS webinar series.
 - October 20

Register for each at:

<https://osfm.fire.ca.gov/resources/webinars>



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Thank you!

